

Demonstrating the cost-effectiveness of telecare

A course for service providers

University of York, Tuesday, September 14, 2010

This course will enable telecare service providers to devise attractive services with demonstrable cost-effectiveness. The first part of the course considers the outcomes of service audits and how they can be used to improve service provision and cost-effectiveness. The second part considers future developments in telehealthcare and how new applications in monitoring level of physical activity, lifestyle and vital signs together with pro-active calling might enable services to be expanded so that they become important to more groups of people.

Issues such as ethics, access to data, data ownership, and privacy will be addressed against a background of increasing concern about these issues. Finally, ways of making telecare more attractive to service users will be considered, including the potential for virtual communities, robots and virtual presence to help reduce social isolation and loneliness.

This course is for service development and strategy managers, operational staff and others with responsibility for telecare service planning, delivery or commissioning. This includes primary care organisations, social landlords and other groups who provide support services for vulnerable people. It is particularly relevant to local authorities who wish not only to ensure the continuation and sustainability of services set up under the Preventative Technology Grant (or similar initiatives in Scotland and in Wales) but to also make savings in other services through more efficient and targeted specification and provision of telecare services.

The course will be led by Kevin Doughty and Andrew Monk of the Centre for Usable Home Technology at the University of York, and will be limited to 12 places. It will consist of short talks, exercises and discussions.

Programme:

9.30	Registration and coffee
10.00	Introductions
10.15	Outcome benefits: the evidence you can quote (Kevin Doughty)
10.45	Demonstrating value for money from your service (Kevin Doughty)
11.30	Ethics, data ownership, and intrusion - a discussion (Andrew Monk)
12.00	Individual Budgets and specialist telecare service (Kevin Doughty)
12.30	Lunch
1.15	Self-payers: making your service more attractive (Kevin Doughty)
1.45	Demonstration of future home technology in the Responsive Home
3.30	Course ends

For further details about the courses or to make a booking, please contact:

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